



There's ready.  
And then there's Rescue Ready.  
The trusted resource for peace of mind.

# Exceptional Service, Exceptional Training.

Rescue Ready® Services offers reliable service and maintenance performed by trusted technicians who are thoroughly screened and qualified. Our ECSI – compliant\* AED training programs are delivered by skilled instructors with real-life rescue experience and you'll have access to a comprehensive toolbox that makes AED program management easy. Rescue Ready Services is the trusted resource for peace of mind.

## Program Details



### Comprehensive Training & Education

CPR/AED classes taught by educators who have real-world lifesaving experience. The majority have EMS, fire or police background. There are a variety of class sizes and training options to choose from, to meet any need.



### Trusted Technical Service & Maintenance

Rescue Ready Services is the only provider owned and operated by an AED manufacturer - no 3rd parties. Our customers get reliable service, covering everything from annual maintenance, to device troubleshooting and post-rescue assistance. We offer more than just call center support - our technicians come to your facility for on-site service. Rescue Ready Services also offers service plans for select Zoll™ and Physio-Control™ AEDs.



### Essential Medical Direction & Oversight

Our AED prescription is provided by a Board-certified cardiologist who provides assurance that your program is compliant with federal, state and local laws. Gain piece of mind with an AED program backed by a comprehensive indemnification policy\*\*.



### Experienced People

Our instructors and service technicians are Cardiac Science employees (not contractors) who are background checked and drug screened. Educators and trainers have an average tenure of nine (9) years on the job. All Rescue Ready professionals are Cardiac Science employees who are focused on you and the success of your program.



### Integrated Customer Toolbox

Full access to proprietary online tools to assist AED program management. Track your AEDs and their locations, and train your organization with our unique online training platform.



### Genuine Products

We support market-leading Powerheart® AEDs, with genuine Cardiac Science accessories - never "third party" products.

\* Emergency Care & Safety Institute (ECSI) provides first aid, CPR and other emergency care training courses that lead to certifications that meet job-related requirements as defined by hundreds of regulatory authorities throughout the world. Learn more about ECSI at <http://www.ecsinstitute.org>.

\*\* Indemnification policy refers to Cardiac Science AEDs only. See Cardiac Science indemnification policy at [www.cardiacscience.com](http://www.cardiacscience.com) for details.



## What We Offer with Rescue Ready Services

- Comprehensive Training & Education
- Trusted Technical Service & Maintenance
- Essential Medical Direction & Oversight
- Experienced People
- Integrated Customer Toolbox
- Genuine Products

## Package Details

Rescue Ready packages	Live Training Courses	Service & Maintenance	Site Assessment & Rescue Support	Medical Direction & Oversight	Online Training & Tools MasterTrak™ software CardiAcademy Customer Toolbox
<b>Elite Response</b> Our premium package is a comprehensive collection of services to fit your AED program needs. In addition to the Advanced response features, your organization will receive CPR/AED training conducted by our certified educators.	✓	✓ Accessory Replacement Included	✓	✓	✓
<b>Advanced Response</b> Our most popular package that includes Essential Response along with annual AED service (accessory replacement included) to make sure your AEDs are ready in the event of a Sudden Cardiac Arrest.		✓ Accessory Replacement Included	✓	✓	✓
<b>Preferred Response</b> Our newest offering that includes Essential Response features along with annual AED service (accessory replacement not included) to make sure your AEDs are ready in the event of a Sudden Cardiac Arrest.		✓ Accessory Replacement not Included	✓	✓	✓
<b>Essential Response</b> This cost-effective option is standard on every Rescue Ready Services package and includes the essentials to help you manage your AED program effectively.			✓	✓	✓



 **RescueReady®**  
SERVICES

[www.cardiacscience.com/rescueready](http://www.cardiacscience.com/rescueready)



***At the Heart of Saving Lives®***

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